IT INFORMATION FOR STUDENTS 2023-2024

UPC USER ACCOUNT

Students will be automatically signed up in UPC's systems once enrollment is formalized.

USERNAME: name.surname or name.surname1.surname2

ACCESS CREDENTIALS:
- **New students:** will receive the access codes at the e-mail address they provided in the enrollment form.
- **Rest of students:** will have the same UPC account they formerly had.

To get your username or change your password:

https://identitatdigital.upc.edu/gcredencials

Problems with your UPC user account, **contact ATIC by:**

- **Phone:** +34 93 401 62 13
- **e-mail:** atic@upc.edu
- **Web:** https://eatic.upc.edu

ACCESS TO IT SERVICES

UPC EMAIL ADRESS:

https://correu.upc.edu

Gmail address @estudiantat.upc.edu. Google Workspace for Education Plus tools.

VIRTUAL CAMPUS

https://atenea.upc.edu

UPC virtual learning environment. Virtual classrooms of the subjects.

E-SECRETARIA:

https://esecretaria.upc.edu

Portal of services for UPC students. Check academic records, online request forms, etc.

PORTAL CAMINS:

https://portal.camins.upc.edu

Camins teaching and management intranet. Records, language certificates, internships, bachelor's thesis, mobility, etc.

RESOURCES FOR TEACHING

TEACHING SOFTWARE: software needed for teaching activities available on the computer rooms, as well as from CaminsBROKER and CaminsDESKTOP services.

https://caminstech.upc.edu/es/serveis/programaridocencia

- **Computer rooms:** A2-S111, A2-S112, B1-002, B2-101 i D1-101

  https://caminstech.upc.edu/es/serveis/aulesinformatiques

- **CaminsBROKER:** remote access to computer rooms' PCs (available in the evenings and on weekends).

  https://portal.camins.upc.edu/caminsbroker

- **CaminsDESKTOP:** remote access to a virtual desktop (available 24 hours a day).

  https://caminsdesktop.upc.edu

DISK SPACE (Unit P): 25 GB for personal use at the school's servers. **Attention! All files not saved in unit P: will be deleted automatically when the PC or remote desktop is restarted.**

CaminsAULES: remote access to personal space (P:) via a web page.

https://caminsaules.upc.edu

INFORMATION OF INTEREST

Install most teaching software on your personal computers: check the following link for available and installable programs (marked in green).

https://caminstech.upc.edu/es/serveis/programaridocencia

Use the teaching software remotely by means of:

CaminsDESKTOP   **CaminsBROKER**

IT SERVICES

IT SUPPORT: should you have any question or need support please contact CaminsTECH (IT services of the Camins UTG) through our attention channels:

- **Incident request (Suport UTGAC Intranet):**

  https://suport.utgac.upc.edu

- **E-mail:** serveistic.camins@upc.edu

- **Phone:** +34 93 401 70 65

- **In person:** Centre d'Atenció a l'Usuari, B2 - 102, Campus Nord UPC

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https://caminstech.upc.edu/es/docencia/serveis

https://camins.upc.edu/es/trabaja-en-remoto/estudiante

https://camins.upc.edu/es/servicios

https://camins.upc.edu/en/services/guide-of-students-services-at-our-school

English

Escola de Camins