

# IT services for students

2021-2022

Escola de Camins



## UPC user account



- Students will be automatically signed up in UPC's systems once enrollment is formalized.
- **USERNAME:** *name.surname or name.surname1.surname2*
- **ACCESS CREDENTIALS:**
  - New students: will receive the access codes at the e-mail address they provided in the enrollment form.
  - Rest of students: will have the same UPC account they formerly had.
- To get your username or change your password:

<https://identitatdigital.upc.edu/gcredenciales>

- Problems with your UPC account, contact ATIC by:

- Phone: 93 401 62 13
- e-mail: [atic@upcnet.es](mailto:atic@upcnet.es)
- URL: <https://eatic.upc.edu/>

## Access to IT services



### UPC EMAIL ADDRESS



<https://correu.upc.edu>

Gmail address [@estudiantat.upc.edu](mailto:@estudiantat.upc.edu). [Google Workspace for Education Plus tools](#).

### VIRTUAL CAMPUS



<https://atenea.upc.edu>

UPC virtual learning environment. Virtual classrooms of the subjects.

### E-SECRETARIA:

<https://esecretaria.upc.edu>



Portal of services for UPC students. Check academic records, online request forms, etc.

### PORTAL CAMINS:

<https://portal.camins.upc.edu>



Camins teaching and management intranet. Records, language certificates, internships, bachelor's thesis, mobility, etc.

## News and measures for the 2021-2022 academic year



- Personal disk space (P:) quota increase to 25 GB.
- Measures in force in the computer rooms:
  - **The use of face masks is mandatory.**
  - **Each PC can only be used by one student at a time.**
  - **You must register your location in the computer rooms of the School using the [Apparca system](#).**
- All rooms will be provided with sanitizing liquid sprays and paper towel dispensers so that students may clean and disinfect their workstation, keyboard and mouse.
- All computer rooms will have a waste bin to deposit the paper towels used to clean the stations.
- You may use the teaching software in your own devices or at home by means of:



## Resources in the computer rooms



### Teaching software:

software needed for teaching activities and available at:

- Computer rooms: A2-S102, A2-S111, A2-S112, B1-002, B2-101 i D1-101.  
<https://caminstech.upc.edu/serveis/aulesinformatiques>
- CaminsBROKER: remote access to computer rooms' PCs (available in the evenings and on weekends).  
<https://portal.camins.upc.edu/caminsbroker>
- CaminsDESKTOP: remote access to a virtual desktop (available 24 hours a day).  
<https://caminsdesktop.upc.edu>



### Disk space (Unit P):

25 GB for personal use at the school's servers.

#### Attention!

All files not saved in unit P: will be deleted automatically when the PC or remote desktop is restarted.



### CaminsAULES:

remote access to personal space (P:) via a web page.

<https://caminsaules.upc.edu>

## IT services



### IT support:

Should you have any question or need support please contact [CaminsTECH \(IT services of the Camins UTG\)](#) through our attention channels:

- Incident request (Suport UTGAC Intranet): <https://suport.utgac.upc.edu>
- E-mail: [serveistic.camins@upc.edu](mailto:serveistic.camins@upc.edu)
- Phone: + 34 93 401 70 65
- In person: Customer Service Center, B2 - 102, Campus Nord UPC

## More information



<https://caminstech.upc.edu/es/docencia/serveis>



<https://camins.upc.edu/es/servicios>



<https://camins.upc.edu/es/trabaja-en-remoto/estudiante>



<https://camins.upc.edu/en/services/guide-of-students-services-at-our-school>

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