

# STUDENT SATISFACTION SURVEY

## 250 BARCELONA HIGHER TECHNICAL SCHOOL OF ROAD, CANAL AND PORT ENGINEERS

	Participation		
	Answers	Enrolled	% Answer

Total Center	188	1476	12.74%
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	What course are you taking?									
	1st year		2nd year		3rd year		4th Year		Ns / Nc	
	Resp.	%	Resp.	%	Resp.	%	Resp.	%	Resp.	%

Total Center	62	32.98%	52	27.66%	31	16.49%	30	15.96%	13	6.91%
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Please indicate your degree in accordance with the following statements:

(1: Very dissatisfied, 2: Dissatisfied, 3: Normal, 4: Satisfied, 5: Very satisfied)

	1		2		3		4		5		Ns / Nc		Average	Deviation		
	Resp.	%	Resp.	%	Resp.	%	Resp.	%	Resp.	%	Resp.	%				
1. Tutorials are useful and help to improve my learning	32	17.02%	20	10.64%	30	15.96%	26	13.83%			50	26.60%	2.99	1.43		
2. Student support services (information, registration, academic procedures,	38	20.21%	40	21.28%	54	28.72%	37	19.68%	12	6.38%	7	3.72%	2.70	1.20		
3. The information available on the degree's website (curriculum, teaching guides,	11	5.85%	25	13.30%	37	19.68%	74	39.36%	36	19.15%	5	2.66%	3.54	1.13		
4. The Athena virtual environment is useful for my learning	3	1.60%	14	7.45%	33	17.55%	62	32.98%	68	36.17%	8	4.26%	3.99	1.01		
5. Classrooms (conditioning, equipment, lighting, furniture, etc.) are adequate	12	6.38%	21	11.17%	56	29.79%	61	32.45%	34	18.09%	4	2.13%	3.46	1.12		
6. The equipment of the laboratories, workshops and computer spaces are suitable for	13	6.91%	20	10.64%	43	22.87%	57	30.32%	31	16.49%	24	12.77%	3.45	1.16		
7. The rest of the spaces for other study activities (individual and group study classrooms)	9	4.79%	13	6.91%	34	18.09%	74	39.36%	43	22.87%	15	7.98%	3.75	1.08		
8. My complaints and suggestions have been answered appropriately	33	17.55%	22	11.70%	32	17.02%			22	11.70%	8	4.26%	71	37.77%	2.57	1.27
9. The career guidance actions received by the center (talks,	30	15.96%	24	12.77%	38	20.21%	35	18.62%	13	6.91%	48	25.53%	2.84	1.28		
In general, I am satisfied with the resources and services devoted to my teaching	14	7.45%	32	17.02%	60	31.91%	58	30.85%	21	11.17%	3	1.60%	3.22	1.10		